

OFFER FOR IOWANS

IDENTIFYING INFORMATION

Offer Identifier: H_427_11 F

Offer Name: Health Services Audits

This offer is for a (pick one):

☐ new activity

☐ improved existing activity (describe the improvements in your narratives below)

☒ status quo existing activity

Result(s) Addressed: Improve the Health of Iowans

Participants in the Offer: Department of Inspections and Appeals

Person Submitting Offer: Steven K. Young, Director

Contact Information: 281-5457

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OFFER DESCRIPTION

Conduct 500 financial audits of local Department of Human Services (DHS) offices and nursing homes, identify audit exceptions and ensure dollars owed to residents and the state and federal government are paid back.

Nursing homes audits, which include state and federal financial assistance, residents' share of financial assistance, and resident trust accounts, will be conducted on a 30-month frequency. Local DHS offices, which include timely child support deposits and allowable operating expenses, will be conducted on an annual basis.

OFFER JUSTIFICATION

The purpose of this offer is to make sure funds are available to residents of nursing homes and to children receiving child support to purchase the health services and personal items they need.

Nursing homes provide care to residents to make sure their health is protected. They receive state and federal funds to provide this care. The DIA auditor checks to make sure the nursing home received the proper funding level. The nursing home is required to pay back the state and federal government if an audit exception is identified. In 2004, \$1.5 million was identified and paid back to the state and federal governments.

A portion of the care by the nursing home is paid by the resident. The DIA auditor checks to make sure the nursing home has not overcharged the resident for their portion. If an overpayment by the resident does occur, the nursing home must reimburse the resident or the resident's estate back that amount, either through an adjustment or payment. In 2004, \$280,000 was identified and reimbursed to the residents or their estates.

Nursing homes manage trust accounts for residents, when requested by the resident or a family member. The DIA auditor checks to make sure there is a receipt for every purchase and the purchase is an allowable item. The nursing home is required to pay back the resident's account if an audit exception is identified. In 2004, \$28,800 was identified and paid back to residents.

Local DHS Offices are reimbursed certain administrative expenses by federal funds. The DIA auditor checks to make sure the state does not claim more than allowable. For the child support deposits, the DIA auditor makes sure all deposits were made timely. In 2004, \$42,000 was identified and reported to DHS for collection. Collections are verified at the next audit.

Without the auditor making sure funds and accounts are in proper order and overpayments paid back, residents of nursing homes, and others eligible for state financial assistance will not have access to the care and services they need to be healthy and safe.

By conducting timely audits, funds owed to Iowans and the state and federal government will be more quickly identified and available for those needing financial assistance for health care and personal needs.

PERFORMANCE MEASUREMENT AND TARGET

- Average time between audits for health care facilities – 30 months
- Rate of collection of monies owed to facility residents – 100%
- Rate of collections of monies owed to the state – 100%

PRICE AND REVENUE SOURCE

Total Price: \$371,584

Expense Description	Amount of Expense	FTEs
Salaries	\$332,729	5.00
Support	\$ 38,855	
Total	\$371,584	5.00

Revenue Description	Amount
General Fund (Q64)	\$185,792
Intra-State (State/Federal Medicaid through DHS)	\$185,792
Total	\$371,584

OFFER FOR IOWANS

IDENTIFYING INFORMATION

Offer Identifier: H_427_10 F

Offer Name: Food Safety

This offer is for a (pick one):

☐ new activity

☒ improved existing activity (describe the improvements in your narratives below)

☐ status quo existing activity

Result(s) Addressed: Improve the Health of Iowans

Participants in the Offer: The Department of Inspections and Appeals

Person Submitting Offer: Steven K. Young, Director

Contact Information: 281-5457

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OFFER DESCRIPTION

Inspect, license, and conduct complaint investigations of over 2500 restaurants, grocery stores, temporary stands, convenience stores, vending machines, and hotels/motels in 20 Iowa counties and egg handlers and food processing plants in 99 Iowa counties. Over 5000 inspections will be conducted with an average of two inspections per licensee.

Establish and routinely monitor agreements with local municipalities to conduct inspection, licensing, and complaint investigations in the remainder of the state.

Utilize existing staff's expertise to ensure minimum standards are applied statewide in a uniform, consistent and accurate way by state inspectors and local municipalities.

OFFER JUSTIFICATION

The purpose of this offer is to provide safe food for Iowans and prevent foodborne illnesses. The public expects to not get sick from food eaten outside the home.

Foodborne illness happens when food handlers use poor hygiene practices – not washing their hands after using the restroom; handling food when they are sick; using the same utensils or plates for different raw foods. Foodborne illness

happens when hot food is not kept hot, cold food is not kept cold, and food is not cooked to the right temperature to kill bacteria.

In 2003, 24.8 Iowans per 100,000 population were affected by a foodborne illness. In 2004, this figure was 27.5 Iowans per 100,000 population.

The Food and Drug Administration states an estimated 76 million illnesses, 325,000 hospitalizations, and 5,000 deaths are attributable to foodborne illness in the United States each year. The annual cost of foodborne illness in terms of pain and suffering, reduced productivity, and medical costs are estimated to be \$10 - \$83 billion.

For the elderly, young, and those suffering from disease such as cancer, heart disease, AIDS, lung disease and diabetes, foodborne illness can be especially dangerous. Pregnant women are at a higher risk for birth defects stemming from episodes of foodborne illness.

The risk of foodborne illness continues to be a concern due to changes in the global market, aging of our population, increasing numbers of immune-deficient individuals, and changes in food production practices.

Food safety is a state and national priority. Objectives of both *Healthy Iowans 2010* and *Healthy People 2010* are to reduce outbreaks of foodborne illness and improve food preparation practices by reducing the risk factors.

Without regular, uniform inspections of restaurants, grocery stores, etc. using up-to-date regulations based on scientific fact, the public is at greater risk of foodborne illness.

The risk factors that contribute to foodborne illnesses are usually not visible to the public. Inspectors are specifically trained to identify these risk factors and ensure the food establishment takes correction action to protect the public.

DIA staff have completed comprehensive training to identify the risk factors in a uniform and consistent way. To make sure all inspectors meet this level of service, DIA staff will monitor and train the local municipalities to achieve statewide uniformity.

All of these efforts are necessary to improve and maintain the health of Iowans through prevention of foodborne illness.

PERFORMANCE MEASUREMENT AND TARGET

- Rate of individuals affected by a substantiated foodborne illness per 100,00 population – 27.5 individuals per 100,000 population affected by a foodborne illness

PRICE AND REVENUE SOURCE

Total Price: \$884,709

Expense Description	Amount of Expense	FTEs
Salaries	\$775,788	12.00
Support	\$108,921	
Total	\$884,709	12.00

Revenue Description	Amount
General Fund (Q61)	\$835,350*
Federal Funds	\$ 43,966
*NOTE: License Fees are deposited in the General Fund (\$231,937 for FY04)	
Total	\$884,709